



Generic Management

SAQA ID 59201 - LP60269 - NQF LEVEL 5

CAPITAL HOTEL SCHOOL (CHS) IS AN ACCREDITED TRAINING PROVIDER WITH THE SERVICES SETA (20-SSS/ACC/1220103) AND A LEVEL 2 CONTRIBUTOR BBEEE COMPANY

Work - Learn - Quality

This National Certificate programme can also be offered as a learnership programme. Employers placing their employees on this learnership programme are eligible to receive a tax rebate from SARS contributes to your BBEEE status.

DURATION 10 MONTHS

Total time span over which the programme content is delivered and completed by the students.



MODULES 5 MODULES

The number of modules presented during the programme based on the curriculum and educational outcomes.



STUDY METHOD ONLINE TRAINING

The programme is conducted virtually through a web-based online learning platform that is compatible with most devices.

CONTACT SESSIONS 16 SESSIONS

Experience interactive online sessions facilitated by an accredited facilitator and engage with fellow learners in a virtual classroom environment using Teams.



Starting date: Registration dates available from April 2024.

In many organisations, there's a common challenge: while they invest in cultivating leaders internally and elevate them to management roles, there's often a sense that something crucial is missing. Our Management Development Programme is designed precisely to address this gap, empowering your emerging leaders to excel in managing their teams with effectiveness and confidence.

Individuals who complete this programme will not only gain valuable skills but also the capability to oversee first-line managers within your organisational structure. These first-line managers may include team leaders, supervisors, junior managers, section heads, and foremen. The primary focus of this qualification is to equip learners with a comprehensive set of competencies spanning knowledge, skills, attitudes, and values necessary for successful management at the forefront of organisational operations.

In essence, our programme isn't just about theoretical knowledge; it's about practical, actionable insights that transform aspiring managers into adept leaders capable of driving tangible results within your organisation.

The qualification has been integrated into five Modules. The learning outcomes and unit standards covered by each module are as follows:

- Module 1 – Workforce and Workplace Management
- Module 2 - Workplace Operations, Change Management and Communication
- Module 3 - Workplace Risk, Coaching and Knowledge Management
- Module 4 - Workplace Finances and Project Plans
- Module 5 - Workplace Conflict, Brand Mixing and Employee Wellbeing

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