



City of Johannesburg
Department of Economic
Development – Joburg Tourism

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3 March 2021

Dear Tourism Associates and Stakeholders

RE : EPWP VISITOR SERVICES PROGRAMME

In its Integrated Development Plan 2020/21, the City of Johannesburg is committed to job creation as one of interventions to realise outcome three (3) of the Growth and Development Strategy 2040: “An inclusive, job-intensive, resilient, competitive and smart economy that harnesses the potential of citizens”.

Pursuant to this, the City of Johannesburg recognises the impact of COVID-19 in the tourism industry, (including the hospitality, MICE, travel and food and beverage sub-sectors). As a result a consultative session was held on 1 March 2021 with organised business to discuss the proposed Visitor Services Programme (EPWP programme), wherein consensus was achieved.

The primary aim of this support programme is to ensure job retention and creation of new opportunities where the tourism businesses will be assisted to retain their current workforce and provide opportunities to unemployed youth and women in the City, with the objective of bettering the livelihoods of our residents.

In light of the above, Johannesburg Tourism would like to invite tourism associations to submit the details of identified beneficiaries in line with the requirements set out below:

The EPWP qualifications and criteria include the following:

- The candidate must be a South African citizen.
- The candidate must reside within the City of Johannesburg.

- The candidate must be at least 18 years old, and may not be older 60 - as other forms of social assistance are available to this age group.
- The candidate must be physically fit, willing to work and meeting the requirements for the available EPWP work.
- Foreign nationals are allowed participate on EPWP programme, provided:
 - They are Valid Asylum Seekers, allowing them to work in South Africa and
 - They have a valid passport and work permit.
- The EPWP demographic includes:
 - People with disabilities;
 - Women and
 - Youth

After the appointment of EPWP participants in a project/programme, the following documents are required to validate the work opportunities created:

- Certified copy of ID (not older than three months at the start of the project).
- Valid contract of employment signed by both parties.
- Signed daily attendance register (or any other suitable means of proving attendance such as clock card system or biometric system printouts.)
- Proof of payment - payslip, payroll records, payment register, bank statement of public bodies/contractor, or record of payment made to participants.
- Stipend: R5000.00 per month

Further to this communication, please note that upon approval by/for the Visitor Services Programme, the beneficiaries will have to complete the City's compliance documentation as a standard procedure; cooperation in this instance is essential.

One condition of the programme is that it will be implemented within the current financial year - i.e. financial year ending 30 June 2021. Therefore it is proposed that the programme be implemented for a period of three (3) months. Upon receipt of support, successful beneficiaries will be requested to comply with the City of Johannesburg reporting processes.

Details of identified beneficiaries should be submitted to Joburg Tourism by no later than 16h00 on Monday, 08 March 2021 and should be e-mailed to:

Manager: Public Relations & Communications
 Ms Laura Vercueil
 Tel: 082 920 2574

E-mail: LauraV@JoburgTourism.com

Or

Operations Manager: Product Support

Ms Xolile Maswanganyi

Tel: 072 631 2621

E-mail: XolileMa@joburg.org.za

We look forward to hearing from you.

Yours sincerely



Thandubuhle Mgudlwa
Director : Tourism
Department of Economic Development
City of Johannesburg