

TBCSA Offices

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TBCSA - 2008/011486/08



TBCSA
TOURISM BUSINESS COUNCIL OF SOUTH AFRICA

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MEMORANDUM

Date: 22 March 2020
To: TBCSA Members and the industry at large
From: TBCSA Secretariat
Subject: COVID-19 Communication

The Chairman and I received a call from the Minister of Tourism this morning to advise us on the following:

1. All hotels that have tourist from high-risk countries should urgently compile a list of those tourists including the following.
 - a. Personal details
 - b. Entry date into South Africa (please look at Home Affairs entry stamp)
 - c. Places visited by tourists
2. No tourist from high-risk countries should be allowed to check-in or out of any accommodation establishments across the country. We need to assist them with contacting their embassies as well COVID-19 hotline: 0800 029 999
3. The health officials will go to all establishments to test for COVID-19
4. All embassies will be notified

We have tourist from some tour groups that have tested positive, and this is putting staff in accommodation establishments and attractions at high risk. We appeal for your full cooperation on this urgent matter. Please send all requested information to tshifhiwa@tbcsa.travel or your associations.

Tshifhiwa Tshivhengwa
Chief Executive Officer