



ACCOUNT NUMBER: .....

DATE PROCESSED: .....

**APPLICATION CONTRACT FOR FEDHASA MEMBERSHIP**

FEE: (VAT incl.): Annually: R\_\_\_\_\_ Monthly: R\_\_\_\_\_ Membership Number: \_\_\_\_\_

PREFERRED PAYMENT METHOD: Annually: \_\_\_\_\_ Monthly: \_\_\_\_\_

RESTAURANTS - no of seats: \_\_\_\_\_ ACCOMMODATION - no of rooms/units: \_\_\_\_\_

TRUSTED PARTNERS (Suppliers & Service Providers) - Number of staff: \_\_\_\_\_

**GENERAL INFORMATION:**

Name of Company: \_\_\_\_\_

Trading Name: \_\_\_\_\_

Contact / Name of Applicant: \_\_\_\_\_

Contact for Invoicing: \_\_\_\_\_

Designation: \_\_\_\_\_

Designation: \_\_\_\_\_

Email Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Physical Address: \_\_\_\_\_

\_\_\_\_\_ Code: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Fax: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Website Address: \_\_\_\_\_

**BUSINESS DETAILS:**

Number of Employees: \_\_\_\_\_

Company or **CC Registration Number:** \_\_\_\_\_

VAT Registration Number: \_\_\_\_\_

TV License Account Number: \_\_\_\_\_ No of TV Sets: \_\_\_\_\_

Do you have Liability-/Short Term Insurance? Yes  No

Can an official contact you with more information? Yes  No

Do you have a Liquor License? Yes  No

**OTHER INFORMATION / QUALITY ASSURANCE:**

Which other Industry Associations do you belong to? \_\_\_\_\_

Are you graded by the TGSCA? \_\_\_\_\_ Star Grading Category? \_\_\_\_\_

**DECLARATION:** Signed this \_\_\_\_\_ day of \_\_\_\_\_ (month and year)

For Member: \_\_\_\_\_ For FEDHASA: \_\_\_\_\_

Print Name: \_\_\_\_\_

**MEMBERSHIP CATEGORY (Please Tick):**

**Accommodation:**  **Catering:**

**Restaurant:**  **Trusted Partners: Supplier / Service Provider:**

**Other:** (Please specify) \_\_\_\_\_

**OUR CONTACT DETAILS &**

**FEDHASA Cape**

Unit A1A  
Century Square Office Park  
Heron Crescent Century City, 7441

Tel: (021) 552 9870  
Fax: (021) 552 3466  
Email: fedhasacape@fedhasa.co.za

**BANK ACCOUNT:**

FEDHASA Cape  
Nedbank Stellenbosch  
Acc. No.: 1498 092 810  
Branch: 198 765

**CONDITIONS:**

- Membership and the applicable fees will be valid for a period of one calendar year from date of issue of the membership certificate.
- Annual membership will automatically be renewed and confirmed unless notification of the intention to terminate is received in writing , addressed to your FEDHASA Regional Office, a minimum of three months prior to expiry date of relevant agreement
- Members wishing to terminate their membership during the course of the current financial year will be required to pay any and all outstanding membership fees for the year in question on a monthly pro-rata basis.
- Membership may be terminated by the association should the annual fees be outstanding for a period in excess of 30 days and/or in the event of the individual or establishment does not adhere to code of conduct as laid down by the association. FEDHASA reserves the to charge 2% interest per month for outstanding fees 60 days after the date of invoice
- Termination of membership, for whatever reason will result in the withdrawal of the membership and cancellation of all membership benefits by means of written notification to the relevant suppliers

**FEDHASA CODE OF CONDUCT:**

- As the Private Sector's Voice for the Hospitality Industry in Southern Africa, FEDHASA requests its members:
- To respect the rights, dignity and professional integrity of clients, guests, employees and fellow members, and to respond promptly to their needs and requirements.
- To provide accurate and unambiguous information to clients and guests in respect of all activities, products, services, facilities and charges whether by advertisement, brochures or by any other means.
- To recognize their own limitations in the interest of their clients, colleagues and employees.
- To acknowledge and respect the abilities and expertise of fellow members and competitors.
- To maintain a high level of honesty, hospitality and courtesy in business.
- To actively protect and enhance where possible, the environment and the natural resources of South Africa.
- To implement lawful, healthy, safe and equitable employment conditions, enhance equal employment opportunities and support human resource development through training.
- To respect the constitution of South Africa and comply with all of the relevant national, provincial and local legislation.
- To encourage and support national and international marketing promotional initiatives and tourism development opportunities, thereby contributing to the upliftment of the South African community.
- To promote public awareness and support for tourism and the safety and security of tourists in South Africa.

**For office use only:**

Membership Number: ..... Pastel Account Number .....

VAT Number: .....

Annual Membership Fee : R.....

Number of months left in financial year : ..... months

Pro Rata Annual Fee: R..... (Invoice amount, including VAT) Is the account paid by Debit Order? YES / NO

Invoice Date: ...../...../20..... Monthly Debit Order Amount: R.....